

Apply online at
www.compass.state.pa.us

Applications are also available at your
local county assistance office.

Statewide
Toll-Free Hotline
1-866-857-7095

Philadelphia County - Call (215) 560-1583
TDD for Hearing Impaired 1-800-451-5886

If you have a heating emergency and need to apply for a crisis grant,
contact your local county assistance office (CAO).

A listing of CAOs can be found at:

<http://www.dpw.state.pa.us/ServicesPrograms/LIHEAP/>

In the following counties, contact the crisis contractor:

Allegheny
(800) 851-3838

Carbon
(610) 377-6400

Centre
(800) 822-2610

Lackawanna
(570) 963-6836

Lancaster
(800) 732-0018

Luzerne
(800) 822-0359

Wyoming
(570) 836-4090

To get the number for your local CAO
go to www.dpw.state.pa.us
or your local telephone directory.

Important Information about an Energy Assistance Program

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(ENERGY ASSISTANCE PROGRAM) ។

Información importante sobre un programa
de asistencia para el pago de energía

关于能源补助计划的重要消息

Thông báo quan trọng về
chương trình trợ giúp năng lượng

Важная информация о программе помощи в оплате
счетов за электро- энергию.

If you need help paying
your heating bills, or
have a heating
emergency...

LIHEAP
May Be Able
To Help You



800.692.7462 | www.dpw.state.pa.us

PWEA 18 10/09

What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) helps low-income families pay their heating bills. LIHEAP is a grant. You do not have to repay it.

To receive help...

- You don't have to be on public assistance
- You don't need to have an unpaid heating bill
- You can either rent or own your home

How does LIHEAP work?

LIHEAP offers both cash and crisis grants. Families may apply for:

Cash Grants

Cash grants help families pay their heating bills. The grant payment is sent directly to your utility company or fuel provider, and it will be credited on your bill. (In some cases, the check may be mailed to you directly.)

Crisis Grants

Crisis grants help households who have an emergency and are in immediate danger of being without heat. Emergency situations include:

- A fuel shortage that many leave you without heat
- Having utility service shut off
- Having broken heating equipment (like a furnace) or leaking lines

If you have a heating emergency please call your local county assistance office.

How do I apply?

- Apply online at: www.compass.state.pa.us
- Request an application by calling the Statewide LIHEAP Hotline at 1-866-857-7095 or TDD for the hearing impaired 1-800-451-5886
- Applications are available at your local county assistance office

To apply, you will need

- Names of people in your household
- Dates of birth for all household members
- Social Security Numbers for all household members
- Proof of income for all household members
- A recent heating bill

Who is eligible?

You may qualify for a LIHEAP grant if your income meets the following income guidelines:

INCOME GUIDELINES

2009 - 2010 LIHEAP
(For Homeowners and Renters)

Household Size	Maximum Income
1	\$ 16,245
2	\$ 21,855
3	\$ 27,465
4	\$ 33,075
5	\$ 38,685
6	\$ 44,295
7	\$ 49,905
8	\$ 55,515
9	\$ 61,125
10	\$ 66,735

Each Additional Person
Add \$ 5,610

You will receive a written notice that will tell you if you qualify and the amount of your grant.